## **Faculty Profile**

Name: Mr. Shailendra Singh Bisht

**Designation:** Associate Professor

**Teaching Areas:** Managing Platform Businesses

**Brand Management** 

**Business-to-Business Marketing** 

**Research Interests:** Marketing and Public Policy

Health Technology Assessment (HTA)

Non-Profit Management (Natural Resource

management

Health, Education and Micro-finance)

**Education:** Masters (Sociology), HNB Garhwal University, 1999

## **Research/Selected Publication:**

1. Aditya Gupta; Shailendra Bisht; Sanjib Dutta, (2020), Uber: A Rough Road Ahead? Case Reference no. 520-0075-1, IBS Case Development Center.

- 2. Dastidar S G and Bisht S S, (2017)"Youth for Action (YFA): Recognising 'Women' Farmers for Poverty Alleviation " Case Reference no. 716-0017-1, The Case Centre.
- 3. Bisht S S and Mishra V (2016), "ICT-driven Financial Inclusion Initiatives for Urban Poor in a Developing Economy: Implications for Public Policy," Behaviour & Information Technology, 35, 10 817-832.
- 4. Mishra, V., and Bisht, SS, (2013) "Mobile Banking in a Developing Economy: A Customer-centric Model for Policy Formulation", Telecommunications Policy, 37, 6, 503–514.
- 5. Kesharwani, A., and Bisht, SS. (2012), "The Impact of Trust and Perceived Risk on Internet Banking Adoption in India: An Extension of Technology Acceptance Model," International Journal of Bank Marketing, 30, 4, 303 322.

